

27 May 2021

Virginia Lavender
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Dear Virginia

Host Responsibility Audit

Thank you for your letter of 11 May 2021 together with the final report of the audit of SkyCity Auckland's Host Responsibility Programme ("**Report**") arising from the audit undertaken in January/February 2019. The Report follows the release of an interim report on 19 December 2019 which was the subject of a comprehensive response from SkyCity, as set out in its letters dated 31 January 2020 and 3 September 2020.

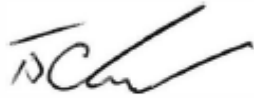
SkyCity notes that the Department has not amended any of its original findings based on the information and comments SkyCity supplied but that the Department is "encouraged by the changes being made at SkyCity in respect of its host responsibility obligations and anticipates seeing these reflected in future audit results".

For the reasons set out in SkyCity's earlier correspondence it fundamentally disagrees with the Department's findings that SkyCity did not meet or only partially met its obligations under the Host Responsibility Programme in early 2019. Nonetheless in keeping with SkyCity's earlier commitment, the Report will be tabled for consideration by the Host Responsibility Senior Management Group at its next meeting. A copy of the Report and associated appendices has also been relayed to Marcus Reynolds, Head of Host Responsibility – New Zealand.

SkyCity remains committed to the delivery of a high quality and compliant Host Responsibility Programme and working constructively with the Department to ensure such an outcome.

As you are aware, a number of initiatives have been implemented since 2019 as part of SkyCity's ongoing efforts to continuously enhance host responsibility practices and that process of continuous improvement remains ongoing.

Yours sincerely

A handwritten signature in black ink, appearing to read 'POConnell', written in a cursive style.

Phil O'Connell
Group General Manager, Regulatory Affairs and AML