



11 May 2021

Phil O'Connell  
General Manager  
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Dear Phil,

### **Host Responsibility Programme Audit**

The Department of Internal Affairs conducted an audit of the host responsibility Programme (HRP) at SkyCity Auckland in January/February 2019.

The purpose of the audit was to ensure SkyCity Auckland's Host Responsibility Program is in compliant with the Gambling Act, Regulations, license conditions, Minimum Operating Standards and game rules.

The interim audit report was issued to you on 19 December 2019 and we received a response to the findings outlined in that report.

The Department has considered your submissions and feedback and has finalised its audit as outlined in the attached final audit report. Based on the additional information you supplied, the Department has not amended any of its findings, however acknowledges and is encouraged by the changes being made at SkyCity in respect of its host responsibility obligations and anticipates seeing these reflected in future audit results.

On behalf of the Department, I would like to thank you and your staff for the assistance provided during the course of the audit.

If you have any questions regarding the attached audit report, please contact me on 027 246 3616 or at [Virginia.Lavender@dia.govt.nz](mailto:Virginia.Lavender@dia.govt.nz).

Yours sincerely

Virginia Lavender  
Manager Regulatory Services  
Christchurch  
Department of Internal Affairs/Te Tari Taiwhenua