

Carol Stevenson1

From: Customer Feedback <customerfeedback@communications.skycitygroup.com>
Sent: Thursday, 17 July 2025 3:04 pm
To: gambling commission Mail in List - info
Subject: SkyCity Queenstown Limited Application Submission 7/17/2025 3:04:21 AM

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To: The Gambling Commission

Submission Time: 7/17/2025 3:04:21 AM

Submitted By:

Justine

Mason

Please select one of the following statements:

I support the application by SkyCity Queenstown Limited to renew its Casino Venue Licence

The reasons for my support / opposition / neutrality to the application are:

Having been to Queenstown recently, I really enjoyed meeting the team on site in Queenstown and saw that it attracted both locals and tourists. It's a nice, central space - good to have a meal and a drink, watch some sport and game - all in the one venue. One evening, there was a great atmosphere at one of the tables which gave a really good vibe/feeling to all the customers and staff present. I understand that it also employs a number of staff locally, and they have a real focus on customer wellbeing now that customers need a card to play at any machine or table - and regular breaks are now automated.

Please select one of the following statements:

I would not like to attend and be heard at the public hearing of the application

Please explain your connection with the casino

Why you are interested in the application?

Could you share a brief outline of the information you could provide at the hearing to assist the Gambling Commission in making their decision on the application.

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