



28 July 2021

Jonathan Browne
General Manager
SKYCITY Casino Management Ltd Queenstown
Level 2, Stratton House
16-24 Beach Street
Queenstown 9300
CC: phil.oconnell@skycity.co.nz

Dear Jonathan

Host Responsibility Programme Audit

An audit of SkyCity Management Limited's (SCML) implementation of its Host Responsibility Programme (HRP) was conducted in May 2019.

The purpose of the audit was to ensure SkyCity Queenstown and Wharf Casino's Host Responsibility Program is compliant with the Gambling Act, Regulations, license conditions, Minimum Operating Standards and game rules.

The interim audit report was issued to you on 24 June 2020 and we received a response to the findings outlined in that report.

The Department has considered your submissions and feedback and has finalised its audit findings as outlined in the attached report. Based on the additional information you supplied, the Department has not amended the final report, however, we acknowledge that SCML has now implemented a number of positive changes in its host responsibility obligations.

On behalf of the Department, I would like to thank you and your staff for the assistance provided during the course of the audit.

If you have any questions regarding this letter of the attached audit report, please contact me on 027 246 3616 or at the email below.

Yours sincerely

Virginia Lavender
Regulatory Service Manager (Christchurch)
Department of Internal Affairs Te Tari Taiwhenua