



## Te Tari Taiwhenua Internal Affairs

27 May 2022

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**By email to:**

Jonathan.Browne@skycity.co.nz

Dear Jonathan,

**SkyCity Queenstown Cashier audit report**

The Department of Internal Affairs conducted an audit of SkyCity Queenstown to assess its cashiering processes. The purpose of the audit was to ensure that casino processes follow Minimum Operating Standards (MOS) for:

- Cashiering procedures
- Handling, collecting, counting and moving money and chips
- Targeted Chip stock
- Ensuring the origin of front money are from legitimate source of funds

The audit also sought to determine whether the SkyCity Queenstown Casino's cashiering processes are meeting the casino's harm minimisation obligations around the cashiering function.

We have completed our audit process with the full findings presented in the attached audit report. In summary, we found that:

1. SkyCity Queenstown has processes in place that follow the requirements of the MOS in six of the seven areas assessed.
2. The area of Chip Purchasing Vouchers has been marked as not assessed as these are not used at SkyCity Queenstown.
3. Some deviations in practice from the documented procedures were identified. These are not inconsistent with the requirements of the MOS, however these procedures need to be updated to reflect what occurs in practise.

Can you please respond with confirmation that point 3) above has been updated within the next two weeks (by 10 June 2022) and include a copy of the policies updated as a result.

On behalf of the Department, I would like to thank you and your staff, in particular [REDACTED] [REDACTED] for the assistance provided during the audit.

If you have any questions regarding this letter or the attached audit report, please contact Senior Gambling Regulator Craig Scott on (09) 362 7903 or at [craig.scott@dia.govt.nz](mailto:craig.scott@dia.govt.nz)

Yours sincerely



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