

Before Hearing Commissioners

under: the s134 of the Gambling Act 2003

in the matter of: Application for renewal of casino venue licence

between: **Christchurch Casinos Limited**
Applicant

and: **Gambling Commission**
Respondent

Statement of Evidence of Brett Keith Anderson (Christchurch
Casinos Limited)

Dated:

5 November 2018

REFERENCE: A McDonald (Alister.McDonald@chapmantripp.com)

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STATEMENT OF EVIDENCE OF BRETT KEITH ANDERSON

INTRODUCTION

- 1 My full name is Brett Keith Anderson.
- 2 I am the Chief Executive for Christchurch Casino Limited (*CCL*).
- 3 I have worked in the casino operations industry for more than 25 years. I have had a number of roles in casino operations but prior to my current role I was a Gaming Manager at the Grand Lisboa in Macau, China.
- 4 I am familiar with the application to which these proceedings relate and I am authorised to give this evidence for CCL.

SCOPE OF EVIDENCE

- 5 My evidence will deal with the following:
 - 5.1 My role at CCL;
 - 5.2 Who we are and what we do;
 - 5.3 Comments on our compliance record and the tone/expectations set by CCL; and
 - 5.4 Part of the community – an explanation of CCL Corporate Citizenry, the Charitable Trust, and other contributions.

MY ROLE AT CCL

- 6 As the Chief Executive of CCL, I am charged with the responsibility of the day to day management and leadership of the casino. I report regularly to the Board of CCL and in turn receive instructions and expectations from the Board to implement in the daily operations of the casino.
- 7 Indeed, a key function of my role is to set the “tone at the top” for the culture of our organisation in conjunction with the Board. I am also the public face of the business and spend a significant amount of time each week representing the casino at a range of events.
- 8 Consistent with my delegated authority, I make decisions on our sponsorships and am involved in the decisions for a range of other community grants that the company makes. I am also the key media spokesperson for CCL.

- 9 I am very familiar with the operational activities of the casino, including the various modes of entertainment available at the casino and the operations of the staff.
- 10 Due to my role in CCL, I am across all aspects of the business and my presence in the business is beyond what would be classed a normal working week for many. I frequent the Casino at all hours and days of the week and maintain a high degree of engagement with employees.

WHO WE ARE AND WHAT WE DO

Gambling and entertainment at the casino

- 11 CCL operates 7 days a week, currently Monday to Thursday opening at 11:00am and closing at 3:00am. Friday we open at 11:00am and operate through until 3:00am Monday. Public holidays outside of Christmas Day, Good Friday and Anzac Day the Casino remains open 24 hours.
- 12 In terms of scale I would not consider CCL to be a large casino by any means, it is based on the traditional English casino model rather than the American integrated resort. It is also unique in that natural light enters the Casino and guests can see outside.
- 13 Christchurch Casino offers 36 Tables and 500 Electronic Gaming Machines (*EGMs*) in addition to offering an Asian restaurant – Chi Kitchen, a buffet restaurant – Grand Cafe, a sports bar – Monza and the Valley bar which provides live music on the weekends and operates whenever the Casino is open.
- 14 Mashina bar and night club was established in 2013 and operated for two years. Mashina was opened following the earthquakes to cater for those people looking for a night club experience away from the gaming floors. As more bars began to open around Christchurch, Mashina subsequently became a function and events venue and was re-branded as Sixty6 in July 2016.
- 15 It has since provided a venue for various corporate, charity, community, and fundraising events. The latter of which there is no room hire and discounted rates on food and beverage are offered. It also remains an all ages venue with a separate entrance and no engagement with gambling.

Staffing at the casino

- 16 In June through to July 2018, CCL went through a restructure to better align our rostering of staff to current business demands and requirements. As at 1 October 2018, CCL employs 294 full time staff, 80 part time and 97 casual with a total of 471 employees equating to 344 full time equivalents. The latest Organisational Structure Chart for CCL is attached as **Appendix 1**.

- 17 Up until mid-2018, employee numbers have remained relatively stable at Christchurch Casino since the earthquake of February 2011. This changed in August when the restructure took effect predominately in the Gaming Department where 17 positions were disestablished. Of the total 45 employees affected by the change we had 23 take on new or existing roles, and 22 roles were disestablished.
- 18 Technology and a change in gaming supervisory requirements allowed for the changes to be considered. Though no redundancy payments are written into employee contracts, all were offered paid redundancy.
- 19 I note some submitters indicated CCL had a higher than expected level of staff turnover. Rates of staff turnover have returned to the norms experienced prior to the restructure. We do have a higher turnover of staff in our Food & Beverage Department relative to other departments, however, the rate is reflective of the hospitality industry. Net turnover of staff excluding the Food and Beverage Department for the last financial year (2017/18) was 12%.
- 20 There is also a growing demand for skilled staff in Christchurch and the Casino is seen as a good training ground with high standards. We note that many of our staff move on to higher positions at other venues.

Visitation

- 21 Visitation is yet to regain pre-earthquake figures and reflects the wider visitor/tourism challenges of Christchurch. January to March numbers reflect the positive tourism impact felt by the wider city.
- 22 We have high standards in line with our host responsibility approach to the service of alcohol and general behaviour expected from our guests. We are not a visitation at any cost venue and this is reflected in the number of refusals at the entrance particularly on the weekend and holiday periods.
- 23 To put this into perspective for the year ended 31/10/2018 we had:
- 23.1 698,698 visitors through the door;
 - 23.2 205 people refused entry for dress;
 - 23.3 1,790 people refused entry for age;
 - 23.4 12,738 people refused entry for intoxication; and
 - 23.5 105 people refused entry for behaviour.

- 24 Once inside our venue the vast majority of our guests have fun and enjoy our facilities responsibly. For those relative few that for whatever reason are unable to behave responsibly, we act quickly to either moderate the behaviour or ask the person to leave for their benefit and for the enjoyment of the premise by others.

COMPLIANCE RECORD

The tone at the top

- 25 CCL takes its compliance with the various regulations and agencies it deals with very seriously. It is the role of the Board and the CEO to establish the "tone at the top" by setting the guiding values, culture and ethical climate of CCL.
- 26 Expectations around compliance and problem gambling harm minimisation are made known to all employees upon starting through various messages conveyed from management and the array of training which we provide to all staff.
- 27 The CCL Board message around compliance and harm minimisation is clear. It is dispersed to all employees through myself and a number of other managers who are involved with the Board. Our host responsibility messaging helps to shape our staff attitudes and culture, both of which can have a direct impact on behaviour, execution and fulfilment of expectations.
- 28 The culture within Christchurch Casino is very strong particularly in relation to Host Responsibility. We all own this and all of us have a role to play in ensuring that Christchurch Casino is the not only the best it can be, but the best in its field. We learn and improve from every incident and do not stop looking at how we can improve overall.
- 29 We do not compromise when it comes to the welfare of our customers, we take a long term view of it. So much so that the traditional roles of many employees has changed because of it. Our Surveillance team spend more time reviewing and implementing Host Responsibility than they would any other task.
- 30 The number of positions within CCL whose role primarily deals with Host Responsibility acknowledges and reflects the importance of Host Responsibility within our business. We are currently in the process of recruiting a Surveillance Manager to carry out the roles which historically were carried out by the Asset Protection and Responsible Gaming Manager. These changes will allow the Responsible Gaming Manager more time to focus on Host Responsibility and take the lead strategically on behalf of the business.

31 We were pleased to read the acknowledgement from the DIA, our regulator, that they consider CCL to have a very good compliance record and that we enjoy a constructive working relationship. We do not always get it right, however, we always learn from any mistakes and operate with complete transparency, self-reporting any errors or breaches.

32 I note a couple of historic examples of non-compliance have been noted in the submission process and I take this opportunity to provide greater clarity in respect of these now.

2005 - Minor allowed to remain in a gambling area

33 The Casino self-reported this incident and in the event was discharged without conviction and asked to pay \$1,000 to the Salvation Army by way of a monetary consequence for the offence.

34 In making his decision Judge Moran noted "*A discharge without conviction is appropriate in circumstances where culpability is slight but the consequences of conviction are potentially severe.*" Further, he noted that "*A responsible employee made a judgement call to deal with the matter politely and allow her to remain and leave in her own time, on the understanding that she was going. That was a mistake and that error of judgement is recognised by the casino in its guilty plea. The company is a market leader in the gambling industry and takes its obligations seriously.*"

2007 - Allegations of impropriety by former senior employees

35 In May 2007 the former Acting Chief Executive and the former Gaming Manager both resigned having made vexatious allegations of impropriety at the Christchurch Casino. In the event the allegations were found to be completely false.

36 The DIA investigation was both swift and extensive. Our Casino Management System was completely audited by an independent testing laboratory in Australia and computers and documents were seized for forensic examination and evidence.

37 The result of the investigation confirmed that the allegations were completely unsubstantiated. Unfortunately the media coverage of the result did not match the headline grabbing interest of the allegations. It is therefore somewhat understandable that some people may still have a misunderstanding.

2015 - Breach of our Host Responsibility Programme

38 In May 2015 Christchurch Casino inadvertently sent promotional material to six persons who had recently been excluded or trespassed from the Casino. This was a breach of our Host Responsibility Policy which requires the loyalty cards for anyone excluded or trespassed to be deactivated and removed from any mailing lists.

- 39 As soon as the error was identified, and prior to the promotion taking effect, immediate steps were taken to ensure the affected persons were contacted and advised of the error.
- 40 As is the norm we also completed an internal review to establish how the mistake occurred and what steps could be implemented to ensure it was not repeated. We found that although the names had been removed from the mailing lists and the cards deactivated an employee had mistakenly selected an old mailing list extracted prior to the exclusion/trespasses being in effect. All such mailing lists now go through a more rigorous checking process where multiple employees are required to confirm the accuracy and correctness of the list prior to any contact.
- 41 While the DIA acknowledged our prompt self-reporting and immediate response in terms of the customers concerned they also felt that a formal warning letter was required to make their expectations crystal clear. In their letter the Department also acknowledged and appreciated the early advice and assistance given to the local inspectors on the matter and our review of processes and checks to ensure there is no repeat of the error.

2014 and 2016 – Mystery Shopper exercises

- 42 The DIA has completed two mystery shopper exercises to test our Host Responsibility practices. While the 2016 results showed a slight improvement on the 2014 results and that we displayed a good standard of Host Responsibility and culture in response to the mystery shopper exercise, we did not perform as well as Sky City nor to the exacting standards that we have of ourselves.
- 43 As a result we began a series of our own mystery shopper exercises where we have engaged an external organisation to independently test our systems and employee responses at our own initiative. To date the results have been very good and we continue to refine and improve both the tests and our Host Responsibility systems and processes.

PART OF THE COMMUNITY – AN EXPLANATION OF CCL CORPORATE CITIZENRY, THE CHARITABLE TRUST, AND OTHER CONTRIBUTIONS

- 44 I see CCL as more than just a business based in Christchurch. We are a part of the Christchurch and Canterbury community.
- 45 We have 471 employees with their residences throughout the City and in Selwyn and Waimakariri. The diversity is representative of the community we operate in and influences what and where we provide support.

The Problem Gambling Levy

- 46 The Problem Gambling Levy (the *PGL*) is a mandatory payment set by the Government every three years to ensure the strategic objectives of the Ministry of Health (the *MOH*) are able to be implemented and funded by the industry on a shared responsibility model.
- 47 CCL pays over \$600,000 each year to the IRD through the PGL. The PGL payable by the casino is currently at 0.87% of the casino win figure. **Appendix 2** contains the PGL amounts paid by CCL for the past 10 years.
- 48 Problem gambling service providers are directly funded by the MOH through this levy.

The Charitable Trust

- 49 Support through the Charitable Trust is a requirement of our licence. Following the Canterbury earthquakes this support has been increasing and including this year's grant recipients, the total value of funding since the Charitable Trust's inception amounts to \$4.374 million. **Appendix 3** contains a list of the yearly Charitable Trust payments from the last 10 years and a list of the organisations who received these.
- 50 The Trust Deed sets out the purposes of the Charitable Trust and what types of charities it may choose to donate to. These charities are chosen yearly by the Charitable Trust following an application process.

Corporate Citizenry at CCL

- 51 While support through the Charitable Trust may be the public face of our funding, we provide support to other organisations and the community in many other ways outside of the Charitable Trust. Including through:
- 51.1 Direct sponsorship – much of which goes to events that are key to the city and its revitalisation;
 - 51.2 Donation box funds are distributed to local charities and causes;
 - 51.3 Tabs on our redemption machines that allow residual credits to be allocated to one of three named charities, currently; Air Rescue Trust, Christchurch City Mission and REACH Child Cancer;
 - 51.4 Through our employees – for local events that they or their families are involved in;

- 51.5 Food and Beverage vouchers donated to assist with fund raising – across a broad spectrum of events (up to \$28,000 in one financial year);
- 51.6 Sixty6 as a venue for charity events at no cost and/or at a discount;
- 51.7 Support for various events by purchasing tables for our members to attend. Some of this does come under sponsorship and overall 68 events and 2,109 tickets were provided to our high end guests in the last year; and
- 51.8 Other more formal corporate sponsorships and fundraising.
- 52 A budget for such Corporate Citizenry sponsorship (i.e. discretionary direct payments made outside of the Charitable Trust) is approved by the Board each year. I then decide on payments to various charitable causes throughout the year as needs arise rather than as part of the annual application and decision making of the Charitable Trust.
- 53 Whereas some organisations focus on one particular event, sport, or art, we have been conscious of the fact that a successful city needs a variety of attractions and institutions. What we sponsor reflects this.
- 54 It should be noted that of the 64 supporting submissions received for the casino licence, 13 of these were direct recipient organisations of some form of Corporate Citizenry sponsorship from CCL. **Appendix 4** contains a list of those submitters who have received Corporate Citizenry sponsorships from CCL and the total amounts of payments CCL has provided yearly from the last 10 years.

RESPONSE TO SUBMISSIONS

- 55 It appears that some submitters do not fully appreciate that in addition to the payments from the Charitable Trust, CCL has a Corporate Citizenry budget for additional direct payments which I have the flexibility to award to any number of charities who might require it.
- 56 A number of submitters have asked for the amount to be paid to the Charitable Trust to be increased substantially. These same submitters often also referred to a need to fund problem gambling service providers. To this end, I wish to note the following in response:
- 56.1 Problem Gambling Service providers are funded through the PGL which is derived from casino winnings. The purpose of the Charitable Trust is not and has never been to fund

problem gambling service providers. In fact, while the Charitable Trust has historically made payments to problem gambling service providers, the Salvation Army, for example, has since made clear that they will not accept any further funding derived from the proceeds of gambling. See **appendix 5** for news article "Reject pokie funds, Sallies say" dated 11 October 2011;

- 56.2 It would be inappropriate for all funds designated for charities to go through the Charitable Trust. The Corporate Citizenry fund allows discretion and flexibility to meet demands at the time it is needed. The Charitable Trust meets once a year and charities who miss the application process will miss out. Therefore, the Corporate Citizenry sponsorship allows the casino to provide continuous yearly support to charities as required, such as those who submitted;
- 56.3 The purpose of the Charitable Trust also limits who the trust donates to. It is likely some organisations which receive Corporate Citizenry sponsorship from CCL would be declined any support through the Charitable Trust. Therefore to solely use that vehicle would result in organisations historically supported by CCL missing out; and
- 56.4 Unlike the Charitable Trust payments, Corporate Citizenry sponsorships are not reduced by the payment of administration fees.
- 57 The Casino needs to maintain its discretion and flexibility to provide to provide immediate assistance (if required) to those that it has historically been able to during the year via its own Corporate Citizenry budget, rather than through the Charitable Trust. For this reason, I consider the condition proposed by Mr Ken Matthews, the CCL Chair, is appropriate in that it provides room to contribute to charities through both the Charitable Trust and the Corporate Citizenry budget.
- 58 Further, Christchurch City Council's submission at paragraph 17 suggests that the Charitable Trust should be required to have a Council representative. I note that our Charitable Trust currently consists of trustees with significant skill, knowledge and experience in the management of trusts and the distribution of funds to charities. Neither CCL, nor the Charitable Trust consider that a Council representative is appropriate or necessary. **Appendix 6** contains a letter from the Charitable Trust Chairperson, Karen Hadlee, in response to this.

CONCLUSIONS

- 59 CCL has proven itself as a responsible and contributing member of the business community. It provides a safe environment and genuine entertainment option for many visitors and locals alike.
- 60 I look forward to CCL continuing to provide and perform these functions on the renewal of its licence. Christchurch would be a lesser international city if not the case.

Dated: 5 November 2018



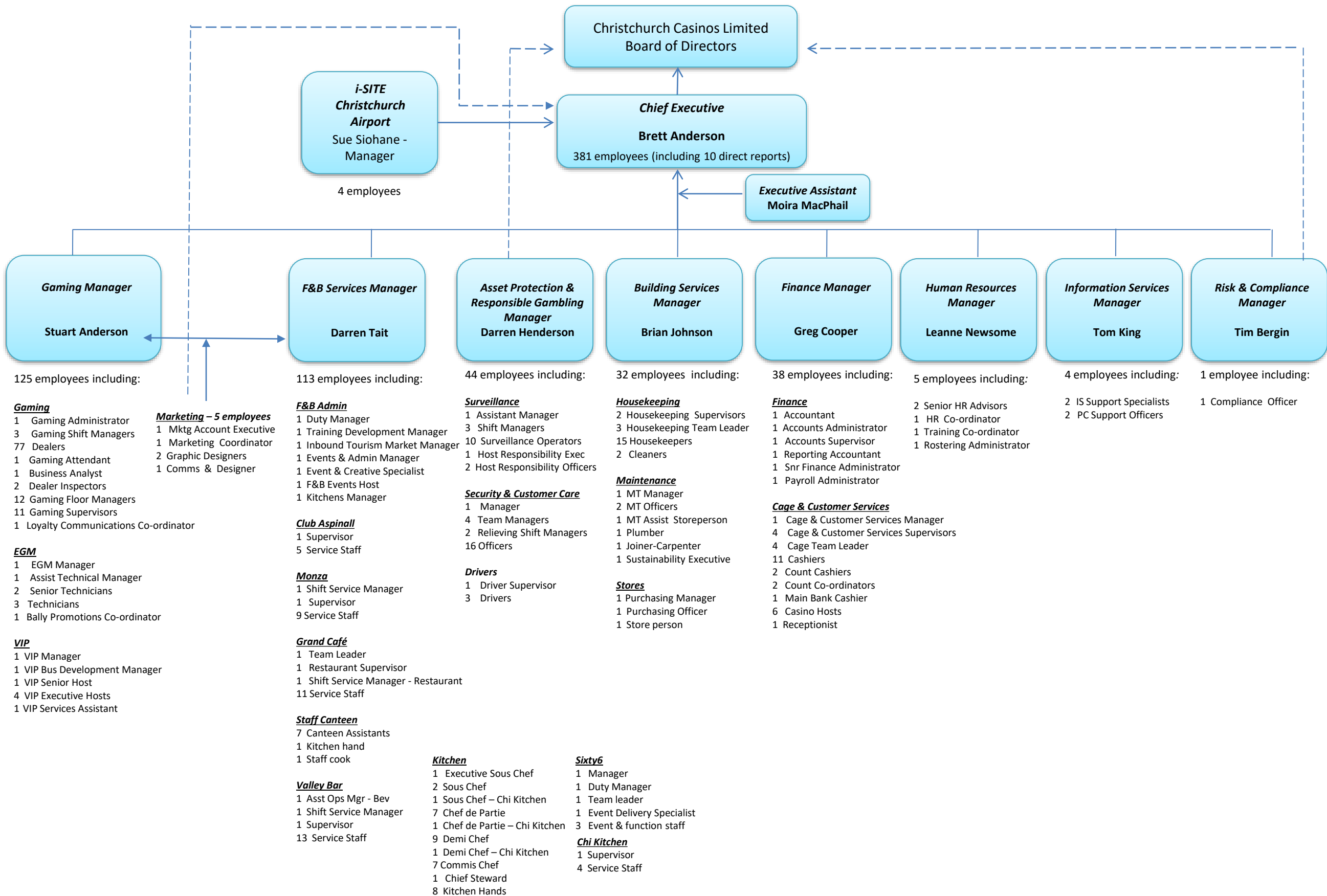
Brett Keith Anderson

APPENDIX 1

Organisational Structure of Christchurch Casinos Limited

As holder of both Venue and Operator's licences under the Gambling Act 2003

As at 31 August 2018 (Full Time & Part Time Employees)



APPENDIX 2

Total Problem Gambling Levy payments made by CCL:

For financial year ending 30 June	Total (incl. GST)
2008	\$536,810.85
2009	\$524,901.72
2010	\$502,833.53
2011	\$383,051.09
2012	\$448,428.80
2013	\$497,761.74
2014	\$479,362.75
2015	\$524,856.54
2016	\$603,848.01
2017	\$601,648.25
2018	\$612,016.94
Total	\$5,715,520.22

APPENDIX 3

Total Charitable Trust payments made, and receiving organisations:

2017 Total Funding: \$172,000

2017 Organisations Funded:

- Christchurch City Mission
- Christchurch Apostolic Trust
- Age Concern Canterbury
- AVIVA
- Battered Women's Trust
- Canterbury Men's Centre
- Home & Family Society Christchurch
- Kingdom Resources
- Mental Health Advisory & Peer Support
- NZ Council of Victim Support Groups Inc
- Shakti Ethnic Women's Support Group
- Tenants Protection Assn Christchurch Inc
- Stopping Violence Services Christchurch
- West Chch Women's Refuge
- YWCA Christchurch Inc
- Big Brothers Big Sisters of Christchurch
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- 180 Degrees Trust
- Korowai Youth Well Being Trust
- Life Education Trust Canterbury
- Life Education Trust Mid South Canterbury
- Opawaho Trust
- Spirit of Adventure Trust
- Cross Over Trust

- K2 Youth Development Trust
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- Pillars Inc
- Caroline House
- Lifeline Foundation Charitable Trust
- Women's Centre Inc

2016 Total Funding: \$153,000

2016 Organisations Funded:

- Christchurch City Mission
- Age Concern Canterbury
- AVIVA
- Battered Women's Trust
- Canterbury Men's Centre
- Home & Family Society Christchurch
- Kingdom Resources
- Mental Health Advisory & Peer Support
- Schizophrenia Fellowship Pegasus Bay
- Shakti Ethnic Women's Support Group
- Tenants Protection Assn Christchurch Inc
- Stopping Violence Services Christchurch
- West Chch Women's Refuge
- Order of St John
- Big Brothers Big Sisters of Christchurch
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Korowai Youth Well Being Trust
- Life Education Trust Canterbury

- Life Education Trust Mid South Canterbury
- Opawaho Trust
- Spirit of Adventure Trust
- The Parenting Place – Youth Division
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- Pillars Inc
- Prison Chaplaincy Service Aotearoa
- Caroline House
- Lifeline Foundation Charitable Trust
- Youthline Central South Island
- Single Women as Parents

2015 Total Funding: \$139,000

2015 Organisations Funded:

- Christchurch City Mission
- Christchurch Apostolic Trust
- NZ Brain Research Ltd (Chch)
- AVIVA
- Battered Women’s Trust
- Canterbury Men’s Centre
- Home & Family Society Christchurch
- Kingdom Resources
- Mental Health Advisory & Peer Support
- Tenants Protection Assn Christchurch Inc
- Stopping Violence Services Christchurch
- West Chch Women’s Refuge
- Big Brothers Big Sisters of Christchurch
- 180 Degrees Trust

- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Spirit of Adventure Trust
- Canterbury Youth Development Trust
- K2 Youth Development Trust
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- Pillars Inc
- Caroline House
- Youthline Central South Island
- Single Women as Parents

2014 Total Funding: \$132,000

2014 Organisations Funded:

- Christchurch City Mission
- Christchurch Apostolic Trust
- Rolleston Community Church
- Age Concern Canterbury
- AVIVA
- Kingdom Resources
- Home & Family Society Inc
- Tenants Protection Assn Christchurch Inc
- West Chch Women's Refuge
- Order of St John
- Big Brothers Big Sisters of Christchurch
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps
- Canterbury Youth Development Trust
- Barnados Canterbury

- STAND for Children Christchurch
- Life Education Trust Canterbury
- Life Education Trust Mid South Canterbury
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- Pillars Inc
- Caroline House
- Youthline Central South Island
- Lifeline Christchurch

2013 Total Funding: \$129,000

2013 Organisations Funded:

- Christchurch City Mission
- Christchurch Apostolic Trust
- Rolleston Community Church
- Hornby Day Care
- AVIVA
- Age Concern Christchurch
- Canterbury Men's Centre
- Home & Family Society Christchurch
- Kingdom Resources
- Mental Health Advisory & Peer Support
- Tenants Protection Assn Christchurch Inc
- Order of St John
- West Chch Women's Refuge
- Birthright Christchurch
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Canterbury Youth Development Trust

- Life Education Trust Canterbury
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- Pillars Inc
- Sexual Abuse Survivors Trust
- Caroline House
- Youthline Central South Island
- Lifeline Christchurch
- Pacific Island Evaluation Trust

2012 Total Funding: \$129,000

2012 Organisations Funded:

- Christchurch City Mission
- Christchurch Apostolic Trust
- Rolleston Community Church
- Hungry Ministries Trust
- Age Concern Christchurch
- Canterbury Men's Centre
- Home & Family Society Christchurch
- Mental Health Advisory & Peer Support
- Tenants Protection Assn Christchurch Inc
- West Chch Women's Refuge
- Birthright Christchurch
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Canterbury Youth Development Trust
- Life Education Trust Canterbury
- Adventure Specialties Trust
- Barnados Christchurch

- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- Pillars Inc
- Sexual Abuse Survivors Trust
- Parentline Inc
- Youthline Central South Island
- Lifeline Christchurch
- Rata Counselling Centre Inc

2011 Total Funding: \$125,000

2011 Organisations Funded:

- Christchurch City Mission
- Christchurch North Vision Church
- Christchurch Apostolic Trust
- Rolleston Community Church
- Depression Support Network
- Age Concern Christchurch
- Your Studio Charitable Trust
- Home & Family Society Christchurch
- Christchurch Women's Refuge
- Birthright Christchurch
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Canterbury Youth Development Trust
- Life Education Trust Mid South Canterbury
- Adventure Specialties Trust
- Barnados Christchurch
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust

- Pillars Inc
- Single Women as Parents Inc
- Youthline Central South Island
- Lifeline Christchurch
- Rata Counselling Centre Inc
- Caroline House

2010 Total Funding: \$124,500

2010 Organisations Funded:

- Christchurch City Mission
- Christchurch North Vision Church
- Christchurch Apostolic Trust
- Rolleston Community Church
- Catholic Social Services
- Depression Support Network
- Age Concern Christchurch
- Tenants Protection Association
- Home & Family Society Christchurch
- Christchurch Women's Refuge
- Odyssey House
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Life Education Trust Canterbury
- Life Education Trust Mid South Canterbury
- Adventure Specialties Trust
- Barnados Christchurch
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- The Sexual Abuse Centre

- Petersgate Counselling Centre
- 180 Degrees Trust
- Youthline Central South Island
- Lifeline Christchurch
- Rata Counselling Centre Inc
- Caroline House
- Parentline Christchurch Inc

2009 Total Funding: \$140,000

2009 Organisations Funded:

- Christchurch City Mission
- Christchurch Apostolic Trust
- Catholic Social Services
- Depression Support Network
- Age Concern Christchurch
- Tenants Protection Association
- Home & Family Society Christchurch
- Christchurch Women's Refuge
- Otautahi Women's Refuge
- TRANX Inc
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Life Education Trust Canterbury
- Life Education Trust Mid South Canterbury
- Adventure Specialties Trust
- Barnados Christchurch
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- The Sexual Abuse Centre

- Pillars Inc
- Petersgate Counselling Centre
- Lifeline Christchurch
- Rata Counselling Centre Inc
- Caroline House
- Parentline Christchurch Inc

2008 Total Funding: \$135,000

2008 Organisations Funded:

- Christchurch City Mission
- Catholic Social Services
- Depression Support Network
- Age Concern Christchurch
- Ambrosia Empowerment Trust
- Home & Family Society Christchurch
- Christchurch Women's Refuge
- TRANX Inc
- Battered Women's Trust
- Hepatitis C Resource Centre
- Cholmondeley Children's Home Inc
- Chch Children's Holiday Camps Trust
- Life Education Trust Canterbury
- Life Education Trust Mid South Canterbury
- Adventure Specialties Trust
- Barnados Christchurch
- Male Survivors of Sexual Abuse Trust
- Project Esther Trust
- The Sexual Abuse Centre
- Pillars Inc

- Prisoners Aid & Rehabilitation Trust
- Lifeline Christchurch
- Rata Counselling Centre Inc
- Caroline House
- Parentline Christchurch Inc
- Youthline Central South Island
- Odyssey House

APPENDIX 4

List of submitters who have received Corporate Citizenry sponsorship:

1. Canterbury Jockey Club;
2. Canterbury West Coast Air Rescue Trust;
3. Dress for Success Christchurch Inc.;
4. REACH Child Cancer;
5. Canterbury Rams;
6. New Zealand Metropolitan Trotting Club Inc. (Addington);
7. Christchurch Greyhound Racing Club;
8. Canterbury Employers' Chamber of Commerce;
9. ChristchurchNZ;
10. Crusaders Limited Partnership;
11. SCAPE Board;
12. Canterbury Red Devils Ice Hockey Team; and
13. New Brighton Surf Life Saving Club.

Other submitters involved in Corporate Citizenry sponsorship with CCL (submitting in their own capacity but have some association with organisations supported by CCL):

1. Dame Adrienne Stewart;
2. Norm Withers;
3. Mike Godinet; and
4. David George and Fiona Mcleod.

Yearly Corporate Citizenry payment totals:

Year	Total
2008*	\$12,411
2009	\$40,116
2010	\$48,283
2011	\$12,464
2012	\$14,431

2013	\$15,387
2014	\$7,343
2015	\$7,141
2016	\$11,037
2017	\$30,250
2018**	\$38,303
Total	\$237,166

* Data from Jan – Mar missing.

** As at 31 October 2018.

APPENDIX 5

Reject pokie funds, Sallies say

DENISE PIPER08:11, Oct 11 2011

Community groups are being urged to turn down potentially millions of dollars worth of funding because it comes from the proceeds of gambling.

The Salvation Army is calling on community and sporting groups to cut their addiction to pokie money, and reject funding from gaming machine societies.

In Whangarei alone, \$41,000 a day is spent on pokies or electronic gaming machines.

There are six gaming machine societies that make grants to non-profit groups in the district: Four Winds Foundation, New Zealand Community Trust, Oxford Sports Trust, Pub Charity, The Lion Foundation (2008) and The Trusts Community Foundation.

Groups should consider the ethics around accepting money from gaming trusts, says captain Gerry Walker, head of Salvation Army Addiction Services. Mr Walker's group includes the Oasis Centres for Problem Gambling.

"What we pick up is the problems that people find themselves in when they lose their family, they lose their homes, they're in debt up to their eyeballs.

"Pokie machines are very addictive. People will sit at that machine and keep putting in coins in the hope of hitting the jackpot."

In 2008 the Salvation Army decided not to accept grants from gaming societies and found its donations from the public increased as a result, Mr Walker says.

The Whangarei District Council has a sinking lid policy on pokie sites, known as Class 4 gambling venues. This means no new venues can be set up and venues can not move or reopen. There are 24 gaming venues in Whangarei and 325 machines. Mr Walker expects they are here to stay.

Sports trust makes the most of pokies

The Oxford Sports Trust says gaming machines are a good way to raise funds for the community.

The Whangarei-based gaming society was set up in 2000 to ensure funds raised in Northland stay in Northland, spokesman Don Armitage says.

The trust was originally set up as a sports organisation but as it grew it changed its purpose to include philanthropic groups.

Mr Armitage says the trust will never run out of organisations to fund.

"It's a legal activity set up by the government to fundraise for the community.

"Lots of community groups rely on us to fund their activities," he says.

Mr Armitage says the sports trust has a harm minimisation policy to help problem gamblers.

Key staff at venues are trained in identifying problem gamblers.

But community groups say with scarce funding available, the money from gaming societies helps them continue to do good work in the community.

Citizens Advice Bureau Whangarei uses gaming society funding as just a small percentage of its overall grants, co-ordinator Moea Armstrong says.

It also gets funding from the Lottery Grants Board which distributes profits from state lotteries, plus ASB Community Trust, LW Nelson Trust, Northland Voluntary Welfare Trust, Community Organisation Grants Scheme (COGS), AK Franks and BP, plus a grant from the Whangarei District Council.

Ms Armstrong says the pokie grants help ensure the CAB retains its independence.

"I totally support that view that pokies should be eliminated from the face of the earth but until collectively as a community we enforce that, where else would the money go?"

Sport Northland chief executive Brent Eastwood says if the money is available, the organisation will apply for it.

"As an organisation we're sympathetic to gambling problems and can understand that call but as an organisation we need funding to do all the things that we do."

Mr Eastwood says funding for sports organisations is hard to come by and without pokie funding Sport Northland would find it very difficult to undertake a lot of its initiatives, support other sport organisations and get more people involved in physical activity.

But public health adviser Layla Lyndon-Tonga from Northland problem gambling organisation Nga Manga Puriri says community groups need to think about who they are taking money from when they accept pokie funds.

Layla previously convinced her kohunga to fundraise instead of applying for grants from gaming machine societies for its 25th anniversary.

"That's where community empowerment comes from – taking grants is one thing but earning it is another," she says. Nga Manga Puriri sees about 60 problem gambling clients a month, 80 to 90 percent as a result of pokies.

"Often when they come to see us they've destroyed lots of relationships – there's nothing left."

Layla encourages people who think they may have a problem with gambling to get help sooner rather than later.

Whangarei Leader

APPENDIX 6

Dear Brett

On behalf of the Christchurch Casino Charitable Trust (CCCT) we submit verifiable comment highlighting 23 years of significant effectiveness focusing on our work and informed decisions on charitable recipients of CCCT.

To substantiate the knowledge and experience of the CCCT Trustees, Karen Hadlee (chairperson) Pamela Lindsay (trustee), Barry Corbett (trustee) and Sir John Hansen (trustee), we submit the following comments:

- 1 The CCCT has managed the selection of charitable recipients and disbursement of funding over 23 years to a total value of \$2.9 million.
- 2 Annually up to 30 registered charities receive funding covering a diverse range of Canterbury's charities who demonstrate sound financial practices and programs specifically focused on supporting, educating and rehabilitating clients impacted by compulsive, addictive, behavioural problems.
- 3 To highlight the depth of the CCCT Trustees experience and knowledge we have, since the establishment of the CCCT in 1995 successfully identified and supported what we believe to be the most effective range of charities.

Our Trustees expertise and broad experience includes Barry Corbett who, in his role as a Christchurch City Councillor was the Chairman of the Council's Metropolitan Funding Committee which distributed millions of dollars over many years to a wide variety of charities. For 6 years he was also Chairman of the Eureka Trust which also distributed several millions dollars to community projects.

This knowledge of community charitable organisations has been invaluable when added to the combined experience of all CCCT Trustees and their numerous charitable roles within the Canterbury area.

In summary, we attribute this collective expertise to the ongoing highly functional effectiveness of the CCCT and to date the Trust has received no negative comment or feedback. In fact, the Trust has been frequently commended for the outstanding contribution made to the Canterbury community to ensure the continuation of these charities.

Yours sincerely

Karen Hadlee

(Chairperson CCCT)