

From: Mel Rapley
Sent: Wednesday, 1 August 2018 1:20 PM
To: gambling commission Mail in List - info
Subject: Feedback on Christchurch Casino application for 15 year term

To whom it may concern

I wish to oppose the renewal of the licence for Christchurch Casino as there are enough gambling facilities available in Christchurch and with the TAB allowed to encourage gambling via giving away free money for subscriptions people do not need the temptation of another gambling facility that is not managed with harm minimisation in its fore thought of its business operation.

Recently we became aware of an intellectually disabled family member had been visiting the Christchurch casino on a regular basis, most visits were after midnight, and he had managed to get the family into \$16,000.00 in debt (Banks problem also for continuing to increase lending ability)

I have been involved in gaming room management for numerous years, have attended harm minimisation training on several occasions and was vigilant with identifying problem gambling and assisting people in getting help as needed.

If I witnessed a person admitting a gaming facility with the physical signs of intellectual disability this person shows there is no way I would allow them to gamble without assessing their personal situation further.

There were times that the Christchurch casino encouraged him to stay and supplied him with free food and non-alcoholic beverages.

We as a family have had to work extremely hard to work the family out of debt, get the family member concerned council ling and have instigated a self -exclusion on all sites for life. (I understand this does not stand legally but in his mental capacity the wording works)

The operators of Christchurch Casino, if successful in their reapplication of this license, should be enforced by your agency to manage problem gambling much better than I have witnessed them not doing in the past.

Regards

Mel Rapley