

**Submission on application by Christchurch Casinos Limited for  
Renewal of Casino Venue Licence under section 134 Gambling Act 2003**

*You may use the below form to provide your feedback on the application by Christchurch Casinos Limited to renew their Casino Venue Licence for the Christchurch Casino, located at 30 Victoria Street, Christchurch. The full application can be read on the Gambling Commission's website [here](#).*

To: The Gambling Commission

From: Gregory John Angell

*Full name of submitter*

1. I **support** the application by Christchurch Casinos Limited to renew their Casino Venue Licence. *(circle one)*
2. The reasons for my **support** to the application are: *(please circle one, and use extra pages if necessary)*

My company Security Specialists has been working closely with Christchurch Casino for the past 8 or so years. In that time, we have formed a very good working relationship with the surveillance team, and have formed a lasting relationship based on trust and mutual respect.

The casino has provided challenging and interesting work for myself and my team.

They have invested in state-of-the-art surveillance equipment over this time, they maintain it to high standards, and we believe they are at the forefront in the industry.

It's my observation that they have invested in harm reduction with the implementation of facial recognition technology (installed by others) as positive initiatives around host responsibility.

Post-earthquake when both our business and their business was severely impacted by a significant reduction in income, they continued to invest in their surveillance systems when many clients cut back. We respected them for this and appreciated the work it generated.

They maintain high standards of integrity and security best practice in all dealings we have with them. I was surprised when they advised they had found one of our technician recruitment ads on Seek as it included the word casino in it.

The current Dallmeier SemSy is an expensive and casino only system that they invested heavily last year to bring it up to the latest version, complete with all new hardware and software. This significant investment has them at the forefront of casino surveillance in NZ.

Whilst we are an established contractor to the casino we have to tender for the work every two years.

In summary I believe the casino acts with integrity in all its actions, it makes a positive difference to the local economy, by employing a significant workforce of staff and contractors, it invests in harm reduction (mostly unseen), it's surveillance and security teams are very professional in their dealing with the contactors and the public, and that it should be awarded its renewal.

It's my view the public that wish to partake in gaming are far safer in the casino environment than in a bar with gaming machines where they are effectively unmonitored.

3. I **would not** like to attend and be heard at the public hearing of the application. (*circle one*)

4. If you **would** like to attend and be heard at the public hearing, please explain below:

- your connection with the Casino;
- why you are interested in the application; and
- a brief outline of the information you could provide at the hearing to assist the Gambling Commission in making their decision on the application.

*(please use extra pages if necessary)*



Signature of submitter (*a signature is not required if you make your submission by electronic means*)

Date 7/8/18

Email address: [REDACTED]

Telephone: [REDACTED]

Postal address: [REDACTED]  
[REDACTED]

#### **Note to submitter**

The closing date for submissions is the **8 August 2018**. The Gambling Commission must receive your submission by the closing date.

You can send your completed submission by email to:  
**[info@gamblingcom.govt.nz](mailto:info@gamblingcom.govt.nz)**

Or, you can send your completed submission by post to:  
**PO Box 137295, Parnell, Auckland 1052**