

**DECISION UNDER DELEGATED AUTHORITY ON AN
APPLICATION BY QUEENSTOWN CASINOS LIMITED FOR APPROVAL
OF A CONSTRUCTION AND DESIGN CHANGE AT THE QUEENSTOWN CASINO**

Date of Decision: 19 December 2025

1. On 19 December 2025, Queenstown Casinos Limited (“**QCL**”) applied, pursuant to conditions 6 and 7 of its venue licence, for approval of a construction and design change at the Queenstown casino. QCL wants to install a new “Show” kiosk for its account based play.

2. Conditions 6 and 7 of QCL’s venue licence for the Queenstown casino provide as follows:

6. The Licence Holder must obtain the approval of the Commission prior to:
- (a) construction or design changes to Level 2 of the Casino Venue, including the Gambling Area;
 - (b) the construction or relocation outside the Gambling Area and within the Casino Venue of bank facilities available to the public excluding ATMs, EFTPOS and like devices;
 - (c) the addition or alteration of signage relating to the casino business on the exterior of the Casino Venue or on or around the building within which it is located.

The process by which the Licence Holder may obtain approval for construction or design changes to Level 2 of the Casino Venue (6(a) above) is set out in condition 7. The Commission will determine any application for approval under 6(b). The Executive Director may approve the addition or alteration of signage relating to the casino business on the exterior of the Casino Venue or on or around the building within which it is located (paragraph (c) above) if he/she is satisfied the proposed changes will have no potentially adverse effects. If he/she is not so satisfied, the proposed changes must be referred to the Commission for a decision on approval.

7. The Licence Holder must notify the Executive Director of any proposed changes to the construction or design of Level 2 of the Casino Venue. Notification must be accompanied by relevant drawings and an assessment of any impacts the alterations may have on:
- (a) the integrity and fairness of games;
 - (b) the effectiveness of security and surveillance;
 - (c) harm prevention, harm minimisation and responsible gambling;
 - (d) potential access to the Gambling Area by persons under 20 years of age; and
 - (e) compliance by any person with the Act, including section 11.

The Executive Director may approve the proposed changes to the construction or design if he or she is satisfied that there are no adverse impacts in relation to the matters specified in (a)-(e) above. If the Executive Director is not satisfied, he or she will refer the proposal to the Commission for determination.

Submissions

3. QCL submitted as follows:

- (a) It presently has four "Show" kiosks for account based play at the main entrance of the casino and wants to add one additional kiosk in a more central location (specifically identified on a plan submitted with its application to the Commission).
- (b) The installation of the new kiosk will have no impact on the positioning of existing gambling products.

Decision

4. The Commission was satisfied that the proposed construction and design change would not adversely impact any of the matters set out in condition 7. The construction and design change proposed is approved by the Executive Director under delegated authority pursuant to conditions 6 and 7 of QCL's venue licence. The new kiosk is to be installed in the location identified to the Commission in QCL's application.



Blair Cairncross
Executive Director
Gambling Commission

19 December 2025

